



We effectively target our resources

New support services partnership contracts perform effectively and efficiently to allow the Council to achieve its commissioning outcomes

Achievement of KPIs - VINCI Mouchel contract

"Key performance indicators provide percentage scores against baseline performance for the overall service and for each individual service area of the VINCI Mouchel contract.

The contractor's performance is incentivised to stimulate continuous improvement in providing the service.

The contractor's score determines their access to any financial gain accrued through performing below their target costs submitted at tender.

Services measured and their percentage weighting are:-

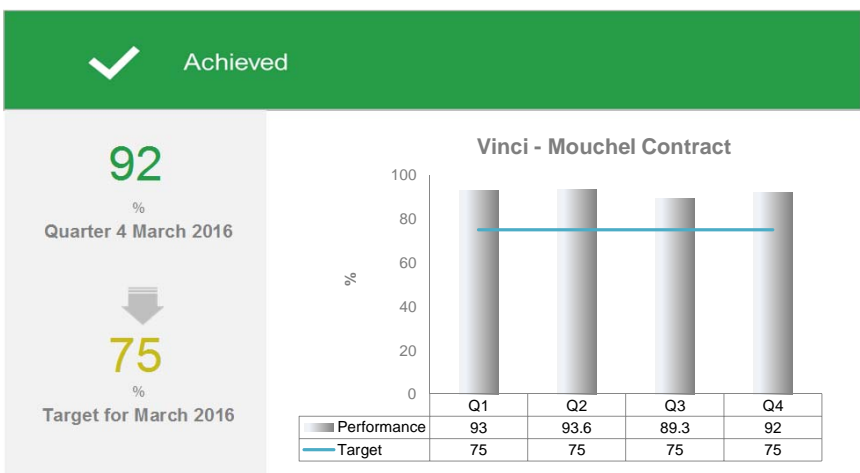
- Project services – 22.5%;
- Managed services – 15%;
- Hard FM Services – 22.5%;
- Soft FM services – 22.5%;
- Other property services – 12.5%; and
- General service – 5%.

An overall score of over 75% is required for the contractor to benefit from financial incentives gained by performing lower than their target costs.

At the start of the next year the Employer reviews the targets and weightings for Key Performance Indicators. The Council reserves the right to suspend the application of any gain share which the Contractor may be entitled to in the event of any occurrence of an investigation of Regulatory Body e.g. Health and Safety Executive, Environment Agency, and in the event of a successful prosecution and/or claim disallow the application of the gain share.

Key performance indicators, developed using balanced scorecard methodology, provide % scores against baseline performance for the overall service and for each individual service area of the VINCI Mouchel contract. The Contractor's performance is incentivised to stimulate continuous improvement in Providing the Service. The contractor's score determines their access to any financial gain accrued through performing below their target costs submitted at tender. Services measured and their % weighting are: project services – 22.5%; managed services – 15%; Hard FM Services – 22.5%; Soft FM services – 22.5%; other property services – 12.5% and general service – 5%. An overall score of over 75% is required for the contractor to benefit from financial incentives gained by performing lower than their target costs.

At the start of the next year the Employer reviews the targets and weightings for Key Performance Indicators. The Council reserves the right to suspend the application of any gain share which the Contractor may be entitled to in the event of any occurrence of an investigation of Regulatory Body e.g. HSE, EA, and in the event of a successful prosecution and/or claim disallow the application of the gain share."



About the latest performance

A solid performance for year 1 of the VINCI-mouchel contract. Areas with lower performance will be managed through the continuous improvement programme. The Performance Indicators are currently being assessed, as per the terms of the contract, and revised to maintain focus on the priority elements of the service.

Further details

About the target

A score of 75% was set at tender stage. It is deemed to be commercially appealing whilst still ensuring high standards. In order for the Contractor to be eligible to any gain share they must achieve an overall performance of 75% and 75% for each Service Category.

About the target range

The lower range is 75%.

About benchmarking

There is an aspiration to benchmark performance in the future.



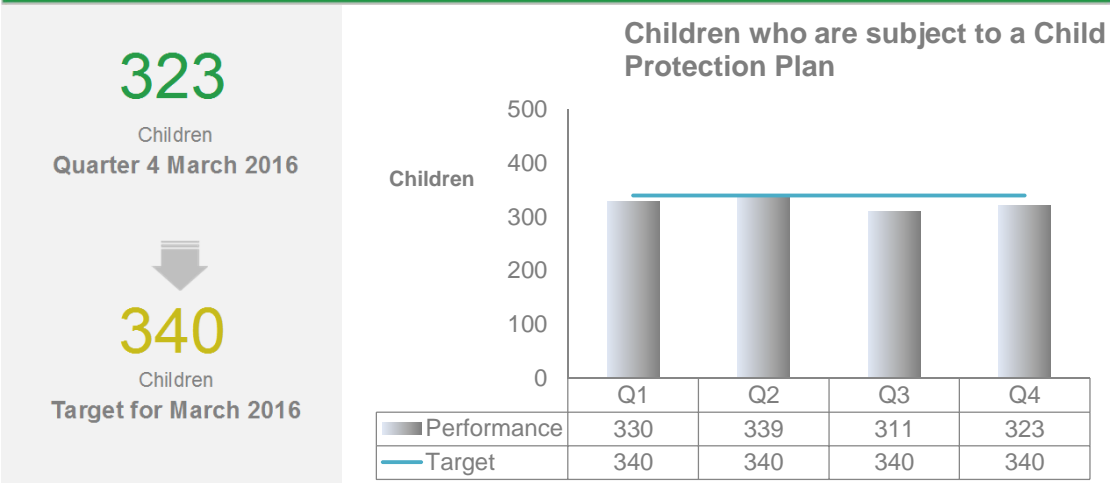
Communities are safe and protected

Children are safe and healthy

Children who are subject to a Child Protection Plan

A child protection plan is a plan drawn up by the local authority. It sets out how the child can be kept safe, how things can be made better for the family and what support they will need.

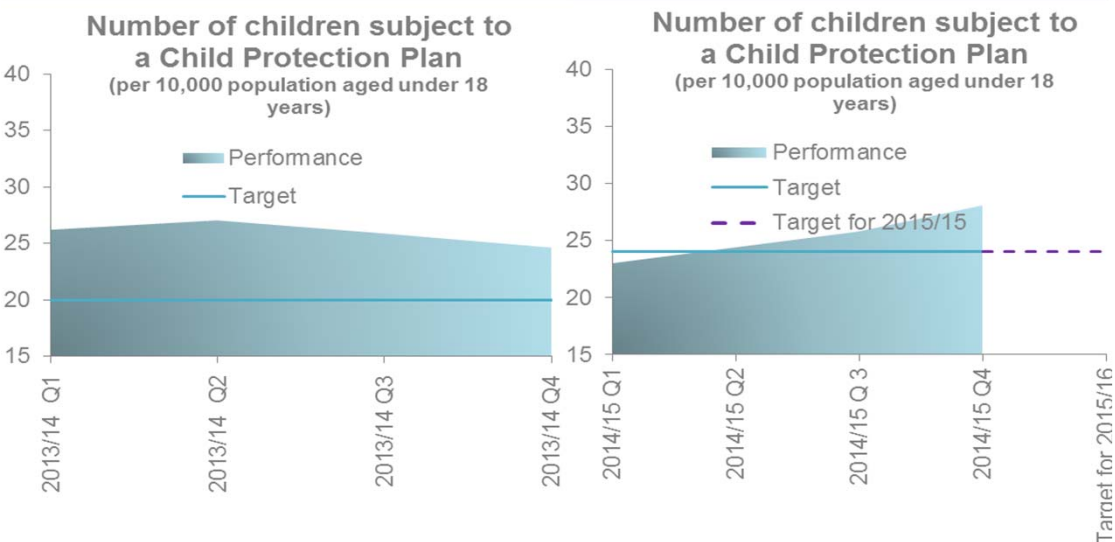
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Achieved



About the latest performance

Performance is on target at 22.8 per 10,000 population. This is excellent performance and the figures evidence that the number of children on a child protection plan are below national and similar authority averages.

Further details



Measure Name	Children who are subject to a Child Protection Plan								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Performance	26.2	27	25.84	24.62	23	24.4	25.8	28.1	
Target	20	20	20	20	24	24	24	24	24

About the target

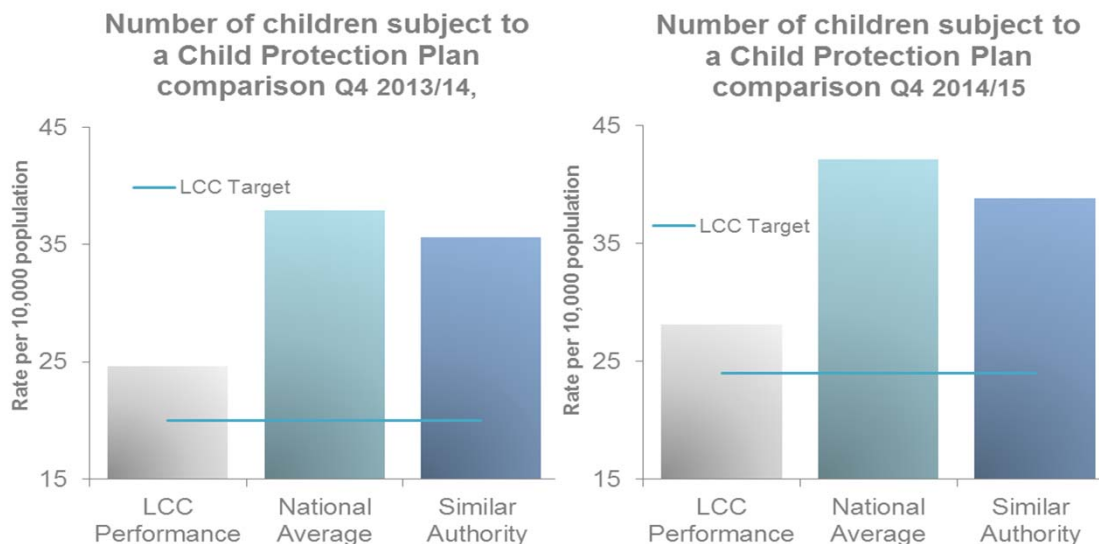
The target has reduced by 2 from previous year, this is to take into account the work around early help, which is the intervention and support put in place to help children and their family before a child enters local authority care.

About the target range

The target range is between 320 to 380 children. This equates to 21 % per 10,000 population aged under 19 to 25% per 10,000 population aged under 18.

About benchmarking

We benchmark nationally and with similar local authorities. Benchmarking data is sourced from the national LAIT (Local Authority Interactive Tool).



	LCC Performance	National Average	Similar Authority	LCC Target
2013/14 Q4	24.62	37.9	35.6	20
2014/15 Q4	28.1	42.1	38.84	24

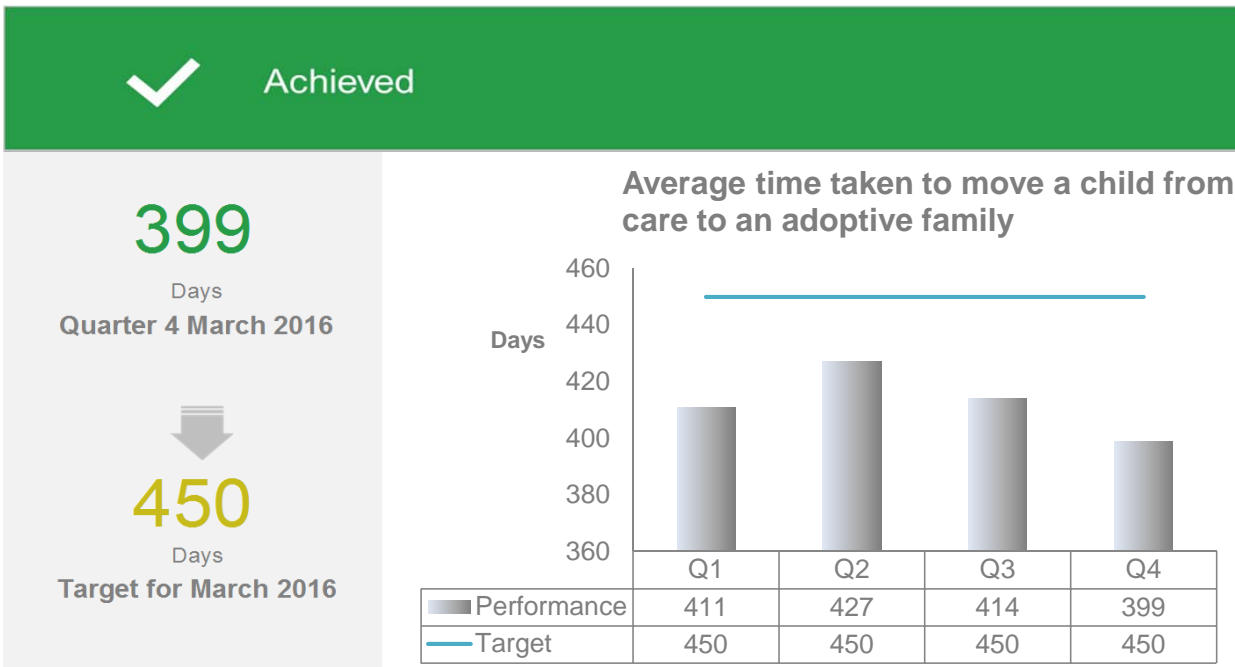


Communities are safe and protected

Children are safe and healthy

Average time taken to move a child from care to an adoptive family

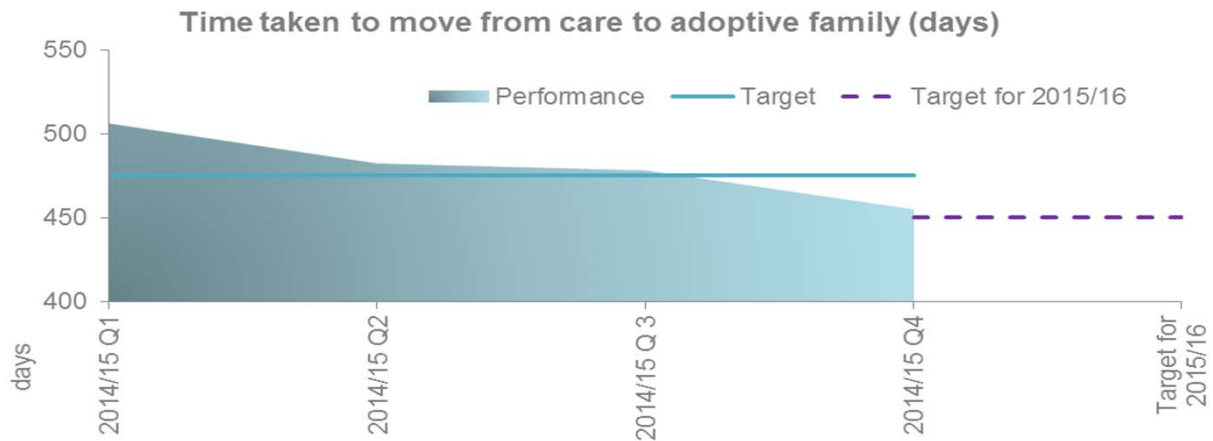
Average number of days between the child entering care and moving in with their adoptive family.



About the latest performance

This is an excellent end of year performance and again shows an improvement in the timeliness of adoption and which has exceeded the adoption target. Performance against the scorecard ranks Lincolnshire as 9th in the country. This demonstrates that the vast majority of Lincolnshire children continue to be placed without delay and performance remains very strong compared with the national average and statistical neighbours.

Further details



Measure Name	Average time taken to move a child from care to an adoptive family								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Performance				511	506	482	478	455	
Target					475	475	475	475	450

About the target

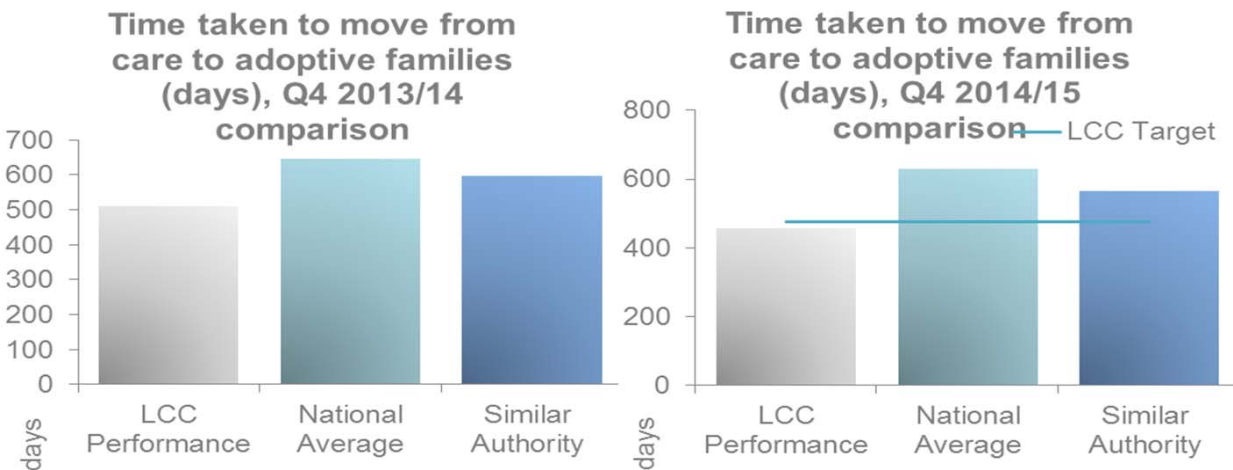
This target was reduced by 25 days from the previous year's target. This would be in line with Cornwall who were ranked top of the similar local authorities. If we aspire to this we should be in the top quartile.

About the target range

The value has been set to an upper level of 540 which should still retain our position in the top quartile. No lower value has been set. Achievement of this target would be deemed a considerable improvement

About benchmarking

We benchmark nationally and with similar local authorities. Benchmarking data is sourced from the national LAIT (Local Authority Interactive Tool).



	LCC Performance	National Average	Similar Authority	LCC Target
2013/14 Q4	511	647	597	
2014/15 Q4	455	628	565	475

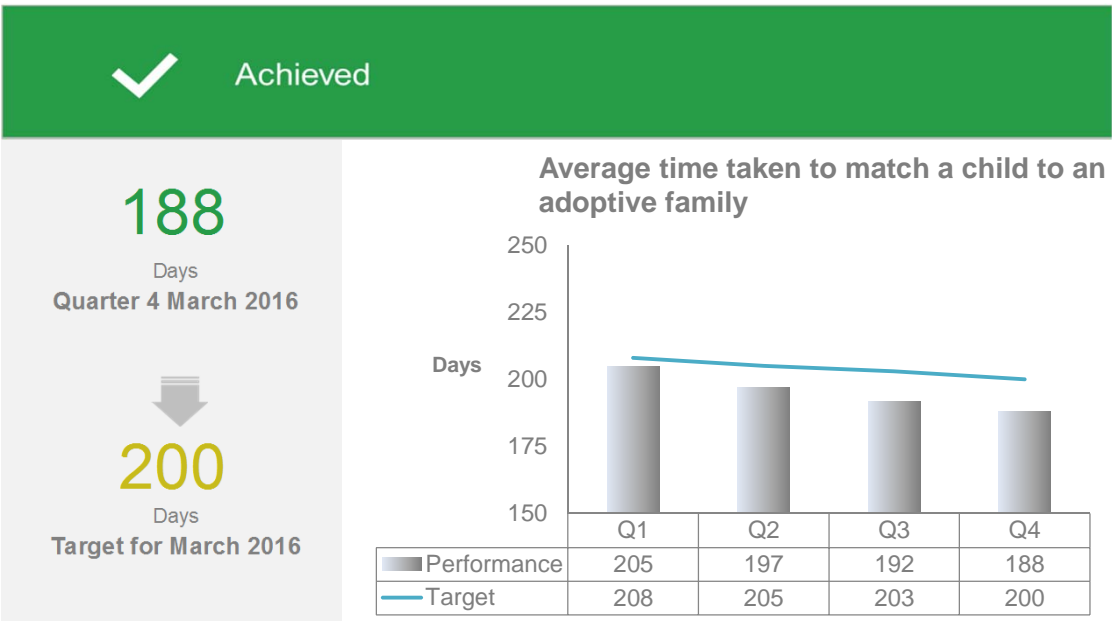


Communities are safe and protected

Children are safe and healthy

Average time taken to match a child to an adoptive family

Average number of days between the local authority receiving the court order to place a child and the local authority deciding on a match to an adoptive family

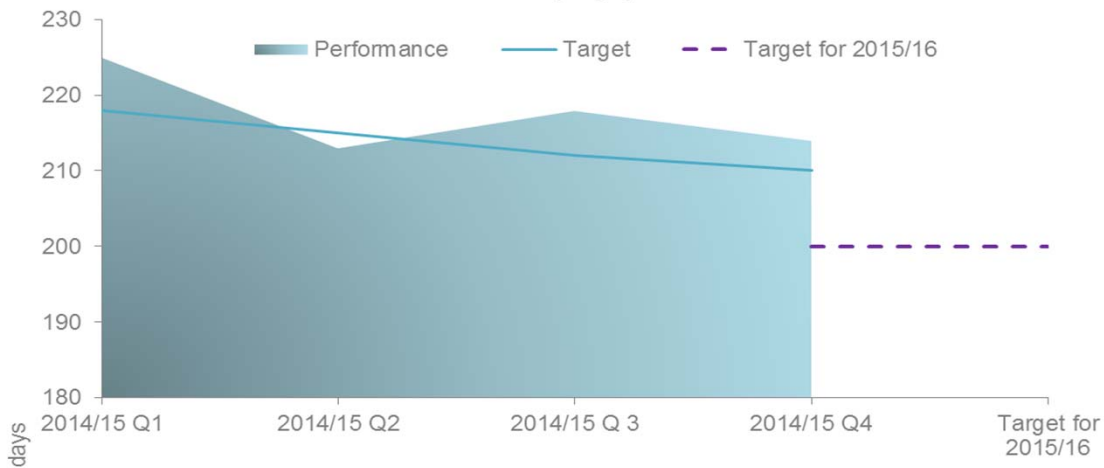


About the latest performance

This measure has shown continuous improvement over both the 3 year rolling total and the single year 2015/16. Improvement in this measure is attributable to the monthly performance reporting and the robust tracking of cases. There continues to be a small cohort of children whose timescales will fall out of the target and this is due to applications from parents for leave of the court to appeal Placement Orders and Adoption Orders. In addition the service is seeing a reduction in the numbers of children and suitable candidates to adopt and this is in line with the national picture. Therefore as the cohort of children reduces and the increase in applications for appeals continues, it is anticipated that the current downward trajectory may not be sustained in 2016/17.

Further details

Time taken to match a child to adoptive family following court order (days)



Measure Name	Average time taken to match a child to an adoptive family								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Performance	214	214	214	214	225	213	218	214	
Target					218	215	212	210	200

About the target

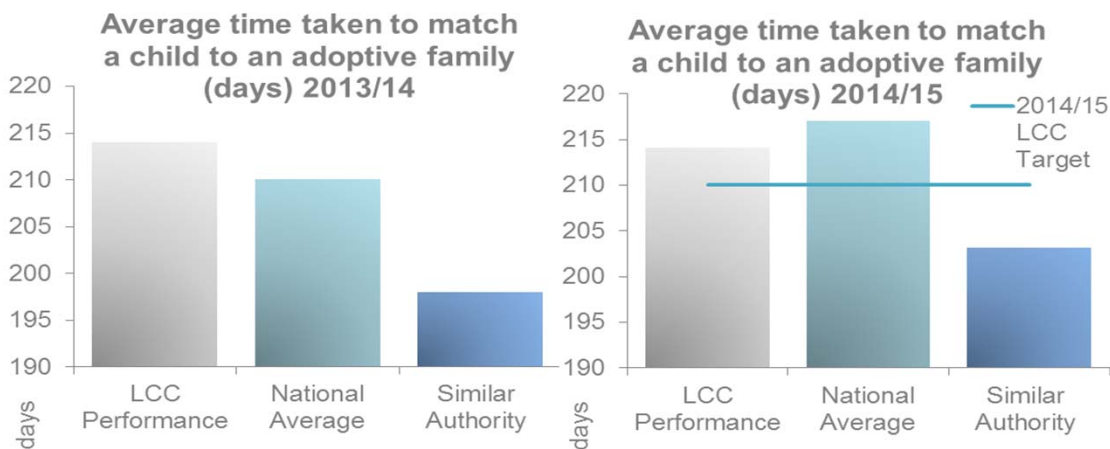
The target decreases at the same rate as the previous year, there are potential cases coming through with notable higher timescales

About the target range

Both upper and lower target ranges have been set to 10 days. Achievement of the upper target range would almost match the position the Council achieved for 2012-2014 and maintain the performance, stopping a downward trend indicated by the national data. Achievement of the lower target range would be a significant improvement and change in direction and should be enough to move us up into the second quartile.

About benchmarking

We benchmark nationally and with similar local authorities. Benchmarking data is sourced from the national LAIT (Local Authority Interactive Tool).



	LCC Performance	National Average	Similar Authority	LCC Target
2013/14 Q4	214	210	198	
2014/15 Q4	214	217	203.1	210



Communities are safe and protected

Safeguarding adults whose circumstances make them vulnerable, protecting them from avoidable harm and acting in their best interests where they lack capacity

Safeguarding cases supported by an advocate

This measure identifies the proportion of concluded safeguarding referrals where the person at risk lacks capacity and support was provided by an advocate, family or friend.

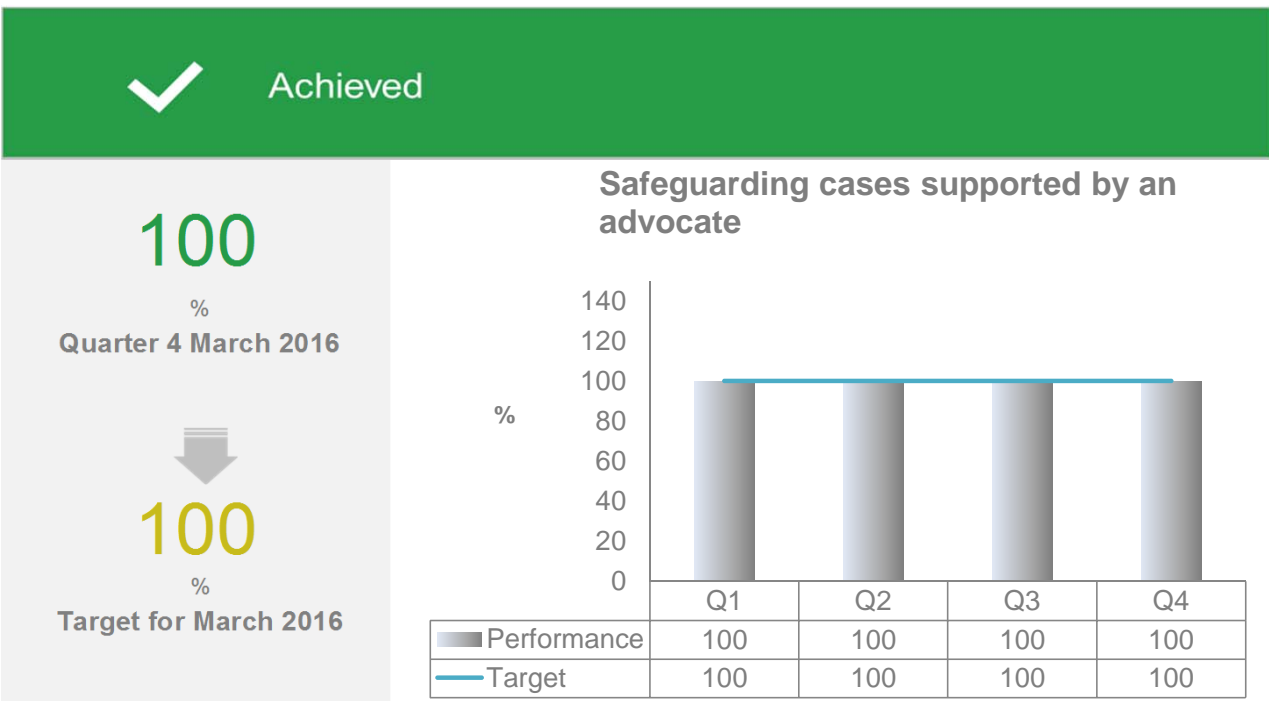
An advocate can include:-

- * An Independent Mental Health Advocate (IMHA);
- * An Independent Mental Capacity Advocate (IMCA); or
- * Non-statutory advocate, family member or friends.

Numerator: Number of concluded safeguarding referrals where the person at risk lacks capacity where support was provided by an advocate, family or friend

Denominator: Number of concluded safeguarding referrals.

The percentage is calculated as follows: Numerator divided by the denominator multiplied by 100.



About the latest performance

All adults who are assessed as lacking capacity as part of the safeguarding enquiry are supported by an advocate to ensure their voice and wishes are heard.

Further details

About the target

Targets are based on trends and Chartered Institute of Public Finance and Accountancy (CIPFA) group averages.

About the target range

5% +/- . Based on tolerances used by Department of Health

About benchmarking

Benchmarking data for this measure is not currently available



Communities are safe and protected

Safeguarding adults whose circumstances make them vulnerable, protecting them from avoidable harm and acting in their best interests where they lack capacity

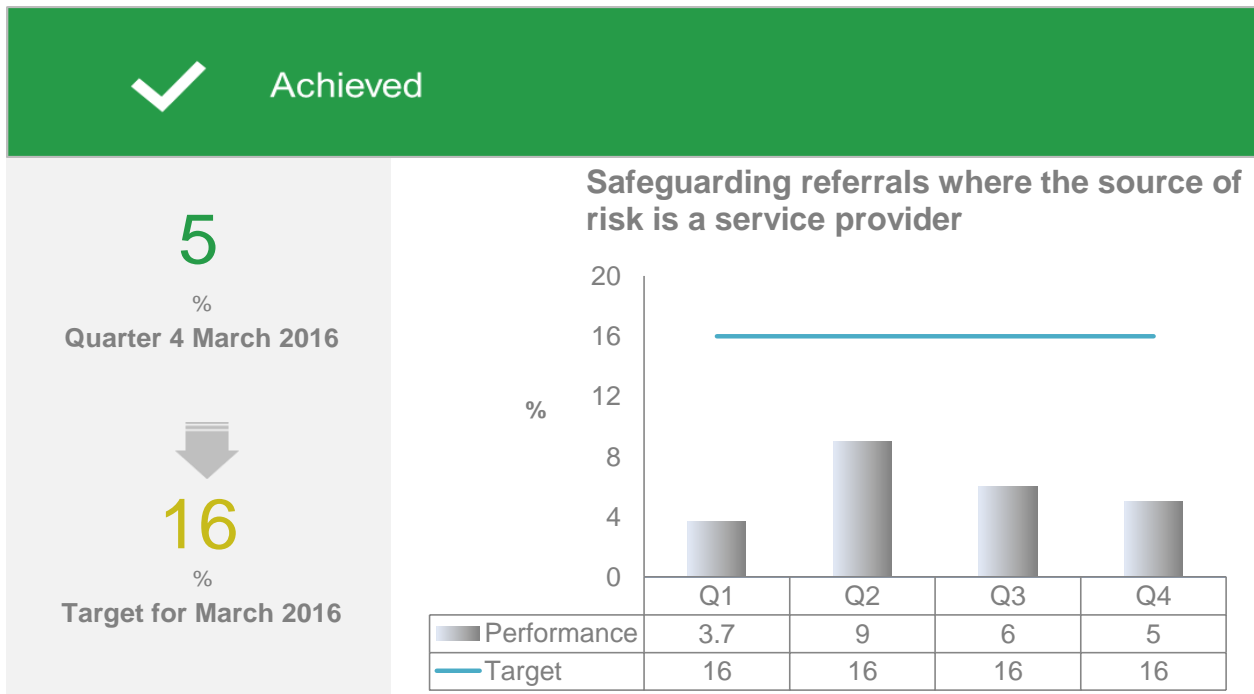
Safeguarding referrals where the source of risk is a service provider

This measure records the proportion of safeguarding referrals where 'source of risk' is a 'service provider'.

Numerator: Number of safeguarding referrals where the 'source of risk' is a 'service provider'.

Denominator: Number of safeguarding referrals.

The percentage is calculated as follows: Numerator divided by the denominator multiplied by 100.



About the latest performance

This represents a reduction in the percentage of Safeguarding referrals where the source of risk is a care provider (i.e. home support workers, nurses, social workers etc). This gives a good indication of the improving quality standards within the health and care sector in Lincolnshire, and also indicates that where appropriate the partner/provider alleged to be the source of risk are taking ownership of the Safeguarding enquiry without having to come through the LCC Safeguarding Team.

Further details

This is a new measure for 2015-16 therefore historical data is not available

About the target

Targets are based on trends and Chartered Institute of Public Finance and Accountancy (CIPFA) group averages.

About the target range

5% +/- . Based on tolerances used by Department of Health

About benchmarking

Benchmarking data for this measure is not currently available



Communities are safe and protected

Safeguarding adults whose circumstances make them vulnerable, protecting them from avoidable harm and acting in their best interests where they lack capacity

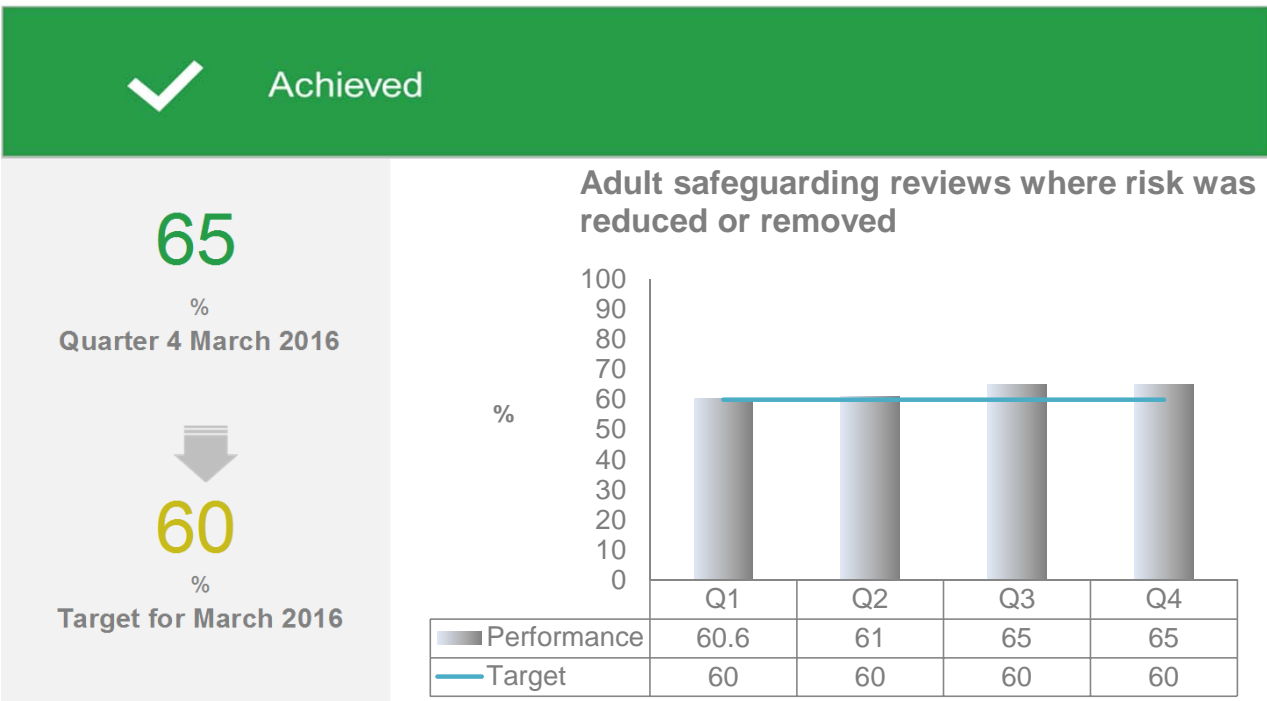
Adult safeguarding reviews where risk was reduced or removed

This measure records the proportion of completed (and substantiated) safeguarding referrals where the risk was reduced or removed.

Numerator: Number of completed (and substantiated) safeguarding referrals where the risk was reduced or removed.

Denominator: Number of safeguarding referrals.

The percentage is calculated as follows: Numerator divided by the denominator multiplied by 100.



About the latest performance

One element of assessing the effectiveness of the safeguarding intervention is to monitor whether the risk has been reduced or removed. In almost two-thirds of enquiries, this has been the case. However, safeguarding is about empowering people to manage their own risk and respect the wishes of the victim.

Further details

About the target

Targets are based on trends and Chartered Institute of Public Finance and Accountancy (CIPFA) group averages.

About the target range

5% +/- . Based on tolerances used by Department of Health

About benchmarking

Benchmarking data for this measure is not currently available



Health and Wellbeing is improved

People are supported to live healthier lifestyles

People referred for alcohol treatment completing treatment in a planned way

This measure tracks the percentage of people who leave alcohol treatment in a planned and successful way.

Leaving treatment for substance misuse in a structured, planned way, having met all of the goals set at the start and throughout the treatment journey (by the service user and their key worker) is known to increase the likelihood of an individual sustaining their recovery in the longer-term.

The wider impacts on society are measured by alcohol influenced antisocial behaviour and violence in Protecting the public commissioning strategy.

Numerator:

Number of successful completions
(National drug Treatment Monitoring System (NDTMS))

Denominator:

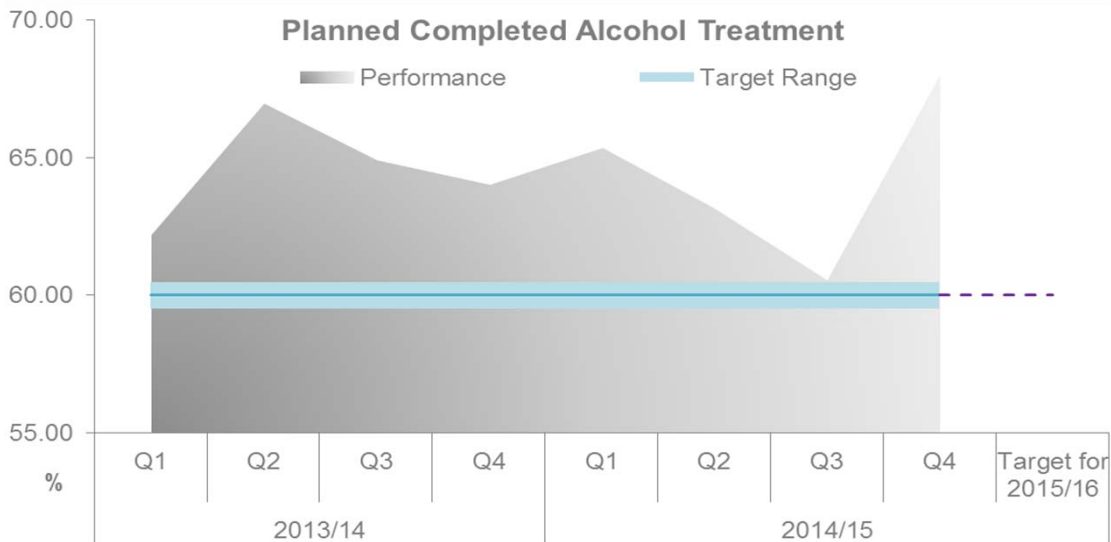
Number of completions
(National drug Treatment Monitoring System (NDTMS))



About the latest performance

The payment model for alcohol services is set up to reward the providers for ensuring clients successfully complete their treatment. The provider continues to sustain above target performance for people completing alcohol treatment in a planned way. Of the 147 clients seen across the partnership, 104 have successfully completed treatment in a planned way.

Further details



Measure Name	People referred for alcohol treatment completing treatment in a planned way								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Performance	62%	67%	65%	64%	65%	63%	61%	68%	
Numerator	112	130	113	134	112	110	100		
Denominator	180	194	174	206	171	181	164		
+2%	61%	61%	61%	61%	61%	61%	61%	61%	
Lower Range - 2%	59%	59%	59%	59%	59%	59%	59%	59%	
Target	60%	60%	60%	60%	60%	60%	60%	60%	60%

About the target

The year end figure for 2012/2013 is used as a baseline / target for this measure as this represents a good level of success for treatment services.

About the target range

The target range for this measure is between 55% and 65% (of people who leave alcohol treatment in a planned and successful way) this is based on an expectation of fluctuation in performance across the year.

About benchmarking

There is no benchmarking currently available for this measure but will be included from 2016/17



Health and Wellbeing is improved

Older people are able to live life to the full and feel part of their communities

Older People supported by the Wellbeing Service to maintain their independence

Percentage of people who cited needs linked to aids and adaptations had their needs met by the Wellbeing Service. Please note the definition has changed for 2015/2016, so comparison with 2014/2015 performance is not possible.

Numerator:

All clients citing assistive technology, aids and adaptations support needs as 'met' when they exit the service`

Denominator:

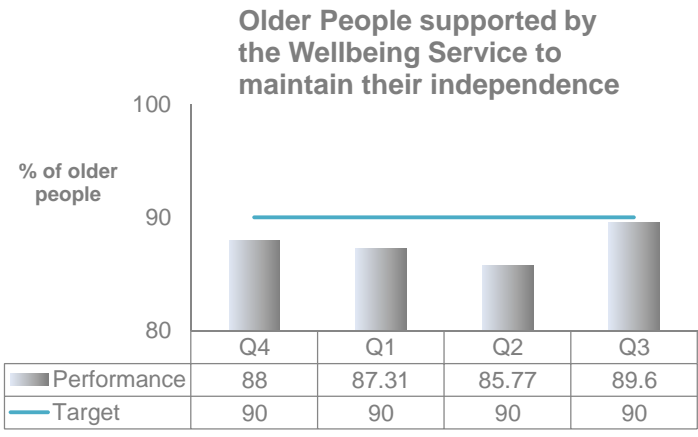
All clients highlighting a support need linked to assistive technology, aids and adaptations at the point of accessing service

Achieved

89.6
% of older people
Quarter 3 December 2015

↓

90
% of older people
Target for December 2015



About the latest performance

This measures the percentage of people who required support with aids and adaptations to the home (in order to support independent living) when they entered the Wellbeing Service and who felt that their needs had been met following their contact with service providers.

By the end of Q4, 875 out of 976 people who cited needs linked to aids and adaptations had their needs met by the wellbeing service.

You will find the numerator and denominator mentioned above, multiplied by 100 give (approx.) 90%.

Further details

This is a new measure for 2015-16 therefore historical data is not available

About the target

About the target range

The target range for this measure is between 85% and 95%, this is based on an expectation of fluctuation in performance across the year

About benchmarking

There is no benchmarking currently available for this measure but will be included from 2016/17



Health and Wellbeing is improved

Enable and encourage people to participate in Lincolnshire's culture

Contact with the Heritage Service

Contact with the heritage service either in person, on the phone, by email or via the website

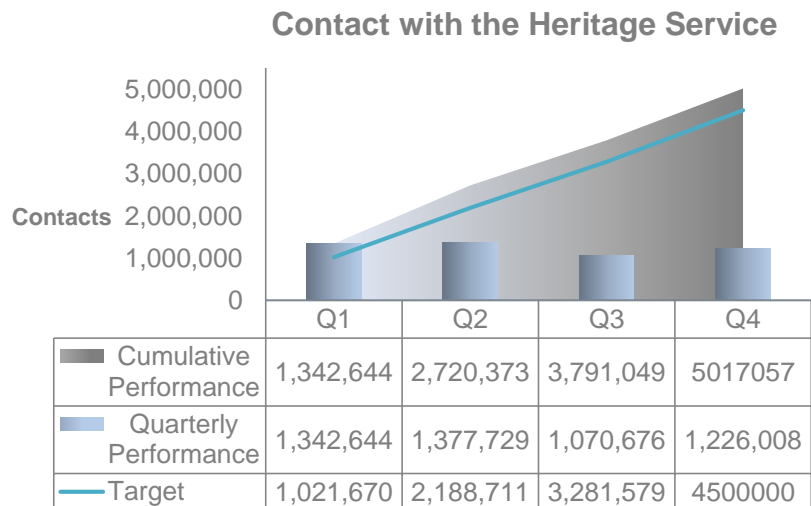
✓
Achieved

5,017,057

Contacts
Quarter 4 March 2016

4,500,000

Contacts
Target for March 2016

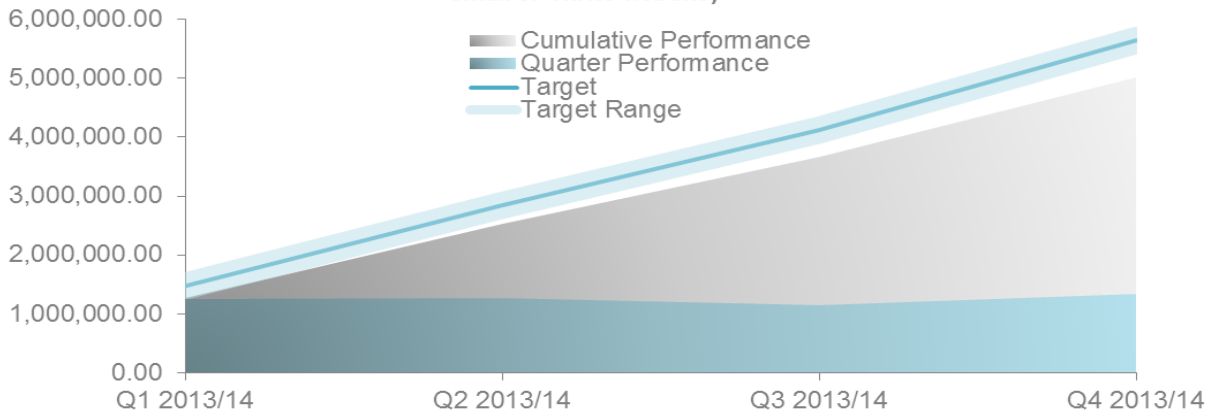


About the latest performance

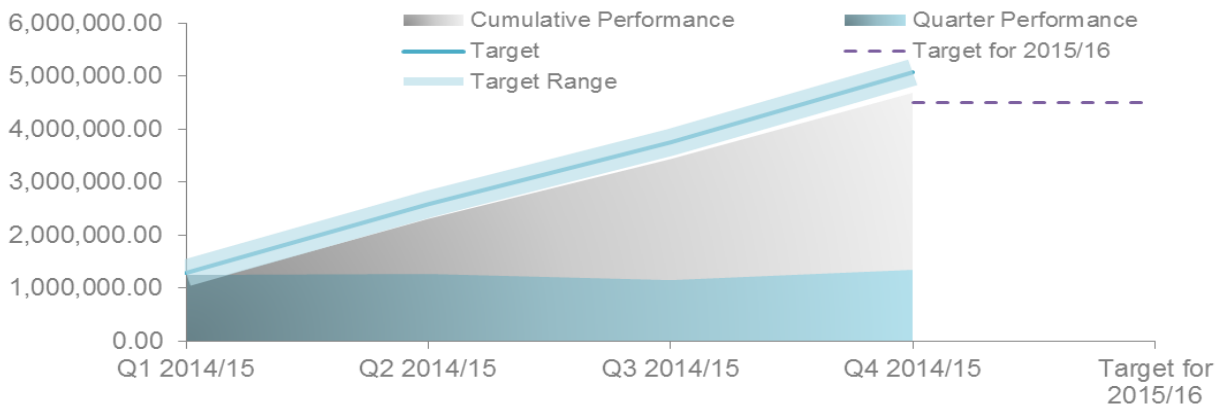
Overall performance for the Heritage Service for Q4 has been far better than expected; performance exceeded target by 517,057 (11%). This is mainly due to the success of the refurbished Castle, with over 180,000 web views being generated by the Castle website, and over double the number of expected visits in person above target (37,000 against a target of 18,000). Q4 includes March's figures and at the Castle, and across other Heritage sites, numbers have been helped by this period including an early Easter, which will not be the case in the next financial year.

Further details

Contact with the heritage service (either in person, on the phone, by email or via the website)

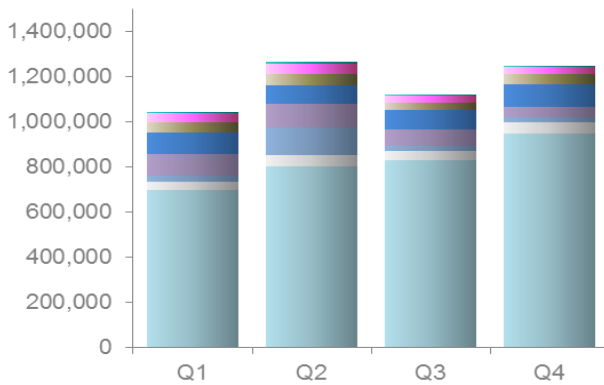


Contact with the heritage service (either in person, on the phone, by email or via the website)



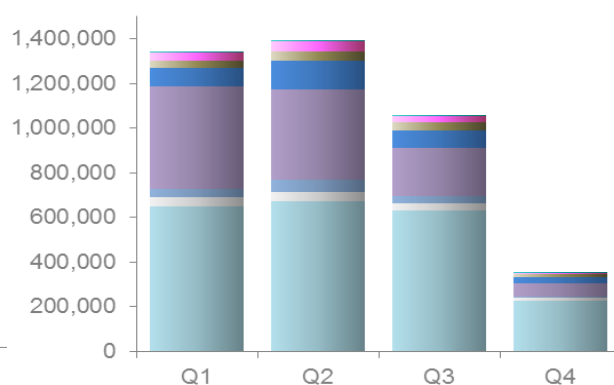
Measure Name	Contact with the Heritage Service									
	2013-14				2014-15				Target for 15/16	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Cumulative Performance	1,251,789	2,517,602	3,661,081	5,000,757	1,043,266	2,306,749	3,426,040	4,674,621		
Quarter Performance	1,251,789	1,265,813	1,143,479	1,339,676	1,043,266	1,263,483	1,119,291	1,248,581		
Upper Range +5%	1,553,824	2,984,184	4,324,690	5,926,466	1,349,998	2,718,593	3,948,926	5,339,158		
Lower Range -5%	1,405,840	2,699,976	3,912,814	5,362,040	1,221,426	2,459,679	3,572,838	4,830,666		
Target	1,479,832	2,842,080	4,118,752	5,644,253	1,285,712	2,589,136	3,760,882	5,084,912	4,500,000	

2014/15 Heritage Quarterly Statistics - interactions



- Lincs to the Past
- Battle of Britain Memorial Flight
- The Collection
- Museum of Lincolnshire Life

2015/2016 - Heritage Quarterly Statistics - Interactions



- Archives and Conservation
- Lincoln Castle
- Gainsborough Old Hall
- Customer Service Centre

Measure Name	Contact with the Heritage Service								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Interactions									
Lincs to the Past	696,443	803,967	830,071	949,777	650,306	671,380	628,692		
Archives and Conservation	38,125	48,431	42,217	49,513	38,867	40,036	33,501		
Battle of Britain Memorial Flight	26,510	124,223	22,948	22,475	38,783	57,277	30,474	6,010	
Lincoln Castle	96,954	104,291	72,287	46,062	455,990	401,566	216,475	59,485	
The Collection	94,219	82,711	82,693	98,474	83,523	128,374	78,937	28,018	
Gainsborough Old Hall	46,128	47,296	35,498	44,857	34,903	41,701	37,968	9,942	
Museum of Lincolnshire Life	41,480	46,128	29,773	33,294	35,887	47,088	26,676	8,624	
Customer Service Centre	3,693	6,810	3,462	3,811	4,385	4,918	3,342	885	
Total	1,043,552	1,263,857	1,118,949	1,248,263	1,342,644	1,392,340	1,056,065	112,964	

About the target

The 2015/16 target has been calculated using actual performance in 2014/2015 and inflated slightly to allow for increases in visitor numbers due to the reopening of Lincoln Castle on the 1st April 2015.

About the target range

An intuitive target range of +/- 5% has been set.

About benchmarking

This measure is local to Lincolnshire and therefore is not benchmarked against any other area.



Health and Wellbeing is improved

Enable and encourage people to participate in Lincolnshire's culture

Contact with the Library Service

Contact with the library service either in person, on the phone, by email or via the website



Achieved

5,938,800

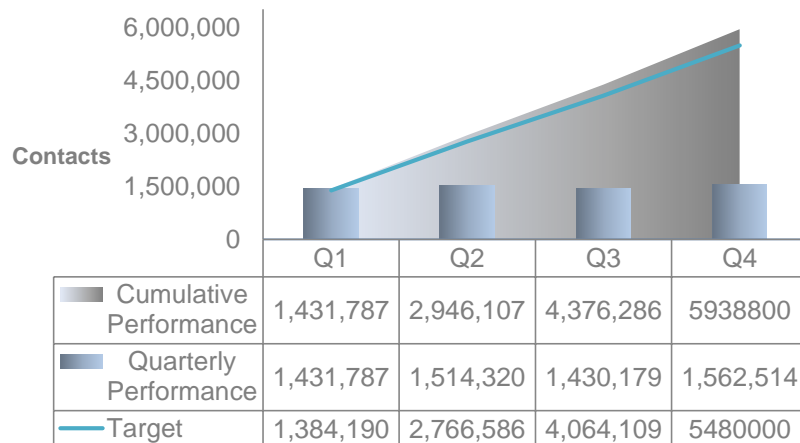
Contacts
Quarter 4 March 2016



5,480,000

Contacts
Target for March 2016

Contact with the Library Service



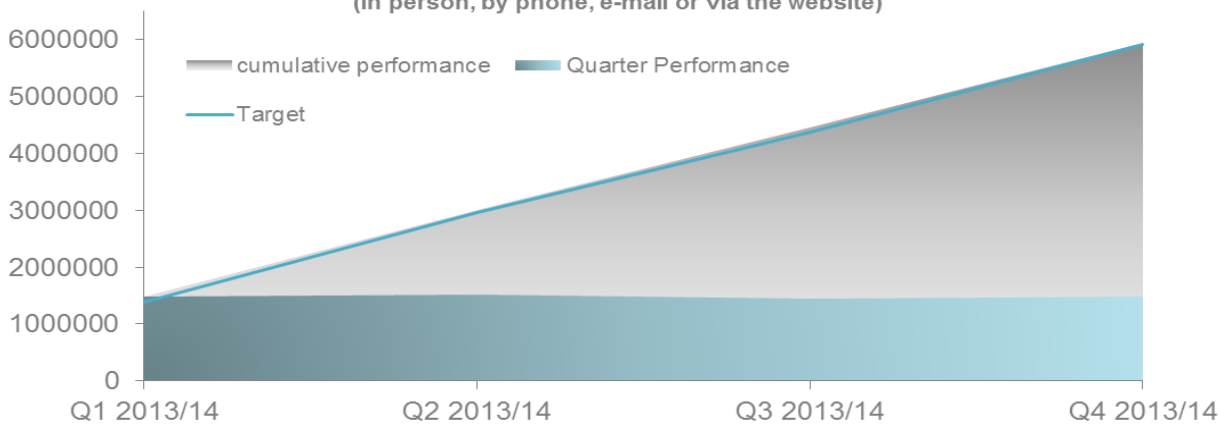
About the latest performance

During a period of profound change for the library service, the use of libraries continues to be popular and increasing.

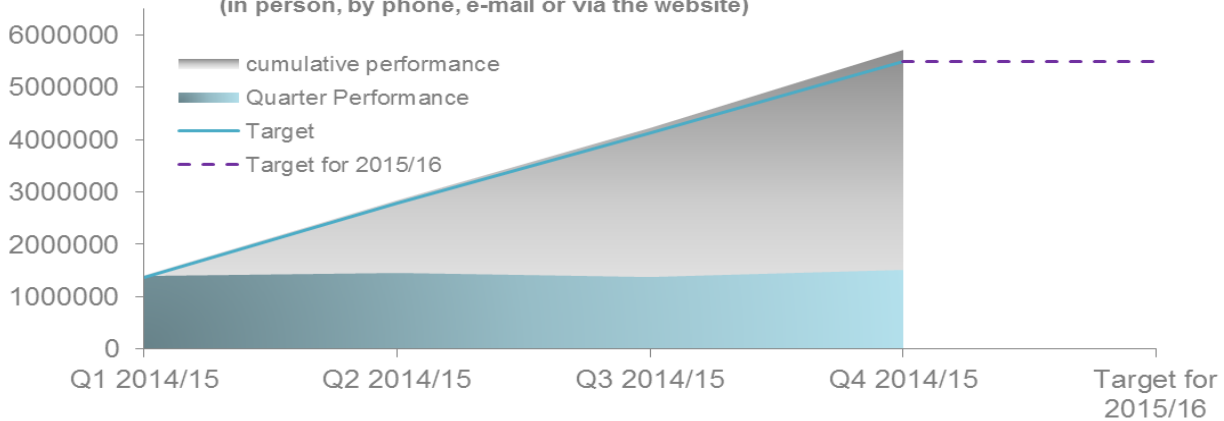
Q4 performance exceeded the target by 8% with actual performance being 5,938,800 against a target of 5,480,000.

Further details

Contacts with the library service
(in person, by phone, e-mail or via the website)



Contacts with the library service
(in person, by phone, e-mail or via the website)



Measure Name	Contact with the Library Service								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Cumulative performance	1,480,199	3,003,724	4,456,982	5,938,551	1,398,781	2,852,103	4,218,992	5,727,843	
Quarter Performance	1,480,199	1,523,525	1,453,258	1,481,569	1,398,781	1,453,322	1,366,889	1,508,851	
Target	1,389,868	2,951,658	4,376,668	5,924,714	1,372,177	2,782,488	4,127,669	5,500,000	5,500,000

About the target

The target for 2015/16 reflects the uncertainty surrounding library provision within community hubs.

About the target range

An intuitive target range of +/- 5% has been set.

About benchmarking

This measure is local to Lincolnshire and therefore is not benchmarked against any other area. The Chartered Institute of Public Finance and Accountancy (CIPFA) do produce some annual statistics; however the definition used by CIPFA relates to people visiting libraries for library purposes and does not match the definition nor data set used to report Library Interactions.



Health and Wellbeing is improved

Young people are supported to reach their potential

Young People Not in Education, Employment or Training

A young person who is no longer in the education system and who is not working or being trained for work.

Numerator: Number of young person no longer in the education system and not working or being trained for work.

Denominator: Number of young people in the education system, working or being trained for work.

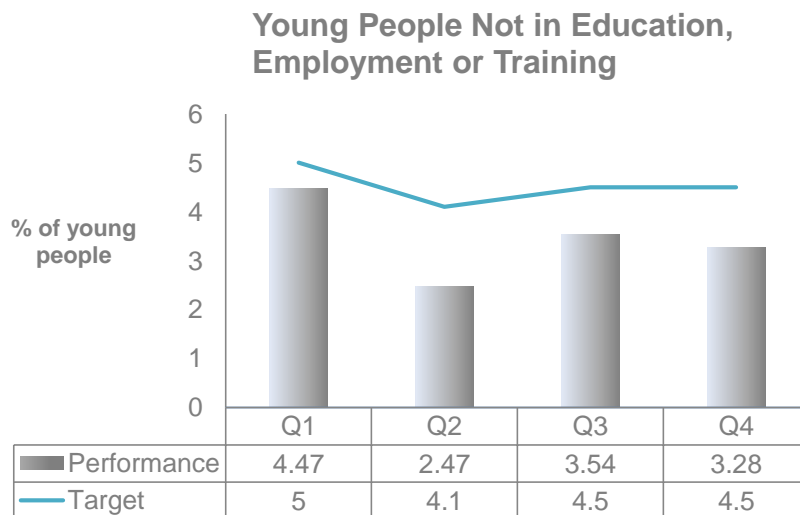
The percentage is calculated as follows: Numerator divided by the denominator multiplied by 100.

 **Achieved**

3.28
% of young people
Quarter 4 March 2016



4.50
% of young people
Target for March 2016

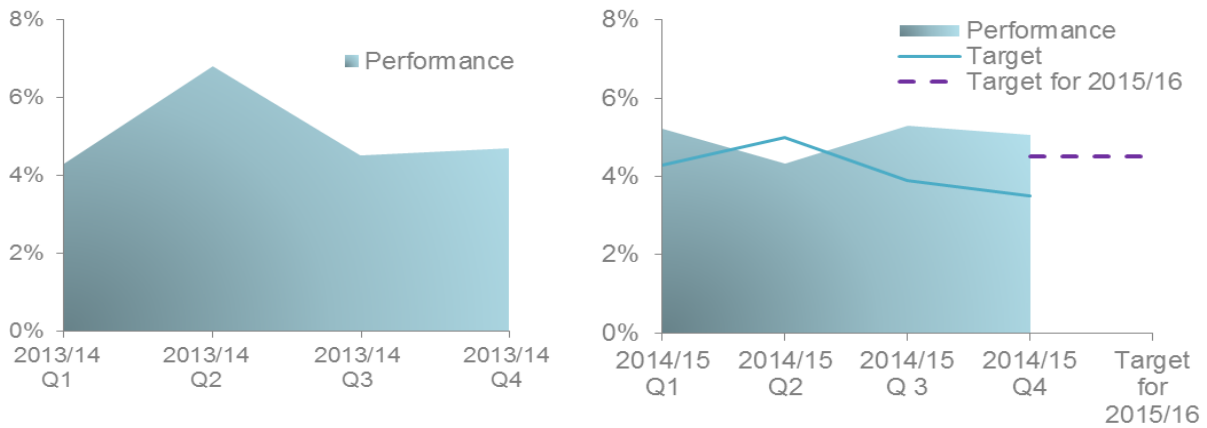


About the latest performance

Performance is better than the target set. However, this figure should be regarded with caution in that whilst performance is showing as better than target, performance in relation to unknowns (particularly for 18 year olds) is worse than target. It is possible therefore that some young people whose status is unknown are in fact NEET. The percentage of young people in year 12 and 13 whose status is unknown is lower, and therefore it can be assumed that NEET performance for this age group is good, and that any substantial increase in NEET resulting from a reduction in unknowns would be among 18 year olds (year 14). Whilst this is a concern, the statutory duty to engage 18 year olds in education, training or employment rests with Job Centre Plus rather than the Council.

Further details

Percentage of 16-18 year olds not in education, employment or training



Measure Name	Young People Not in Education, Employment or Training								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Performance	4.3%	6.8%	4.5%	4.7%	5.2%	4.3%	5.3%	5.1%	
Target					4.3%	5.0%	3.9%	3.5%	4.5%

About the target

The current number of Young People Not in Education, Employment or Training has crept up. This has happened as the number of Young people in the 'Unknown' category has drastically reduced on previous years. This upward trend of NEETs is expected to stabilise and we are working on reducing the figure through 2015/16 and 16/17 year olds.

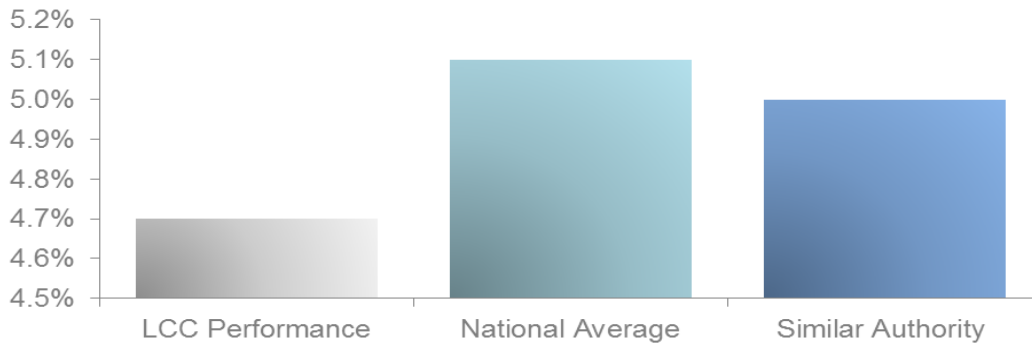
About the target range

In Q1 2015/16 we want to be no worse than Q1 2014/15 which was 5.2%
 In Q2 we want to see an improvement on Q2 2012/13 which is our best performance over the last 3 years. In Q3 and Q4 the target range is plus or minus 0.2 percentage points of target of 4.5%

About benchmarking

For all our comparators the overall NEET figure is between 4.5% and 5%. Lincolnshire is now outside of this range and an aspiration for the year is to get back to the lower level of NEET whilst keeping our counties unknown figure decreasing. We have the option of benchmarking nationally and at similar authority level.

Percentage of young people not in education, employment or training comparison 2013/14.



	LCC Performance	National Average	Similar Authority	LCC Target
2013/14 Q4	4.7%	5.1%	5.0%	
2014/15 Q4				



Health and Wellbeing is improved

Young people are supported to reach their potential

Pupils aged 16 – 18 participating in learning

This measures young people aged 16, 17 and 18 who are in:-
Full time education or training;
Apprenticeship;
Employment combined with training.

Numerator: Number of young people aged 16, 17 and 18 who are participating in learning.

Denominator: Number of young people aged 16, 17 and 18.

The percentage is calculated as follows: Numerator divided by the denominator multiplied by 100.



Achieved

84.48

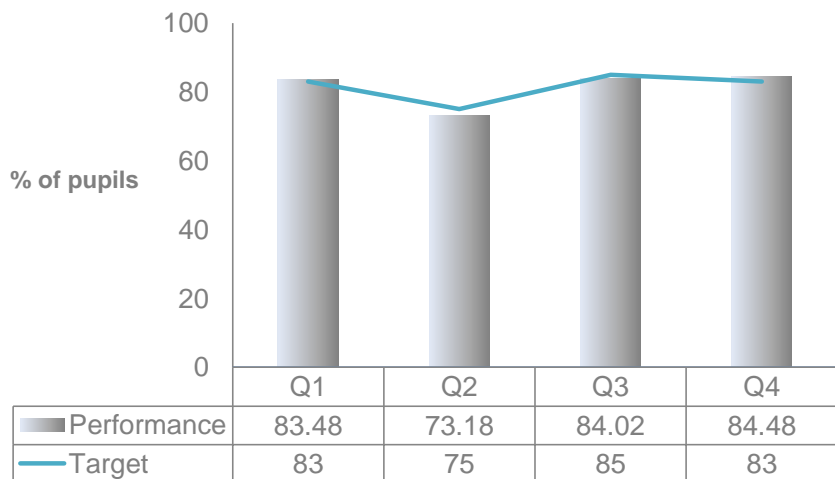
% of pupils
Quarter 4 March 2016



83

% of pupils
Target for March 2016

Pupils aged 16 – 18 participating in learning



About the latest performance

Performance continues to be consistent and on target through quarters 3 and 4 following the traditional annual dip in performance at quarter 2. (This occurs annually as young people's status is recorded as unknown until such time as destination data is gathered). Whilst there is no recent national comparative data the overall trend in performance is slightly better than the average for England. Efforts continue to ensure that participation of the most vulnerable young people increases to the level of the overall cohort.

Further details

About the target

Target is ambitious as we have already made significant increases in performance and we aim to continue improving.

About the target range

The target range does not allow us to slip under current performance.

About benchmarking

Benchmarking data is not available for this measure.



Health and Wellbeing is improved

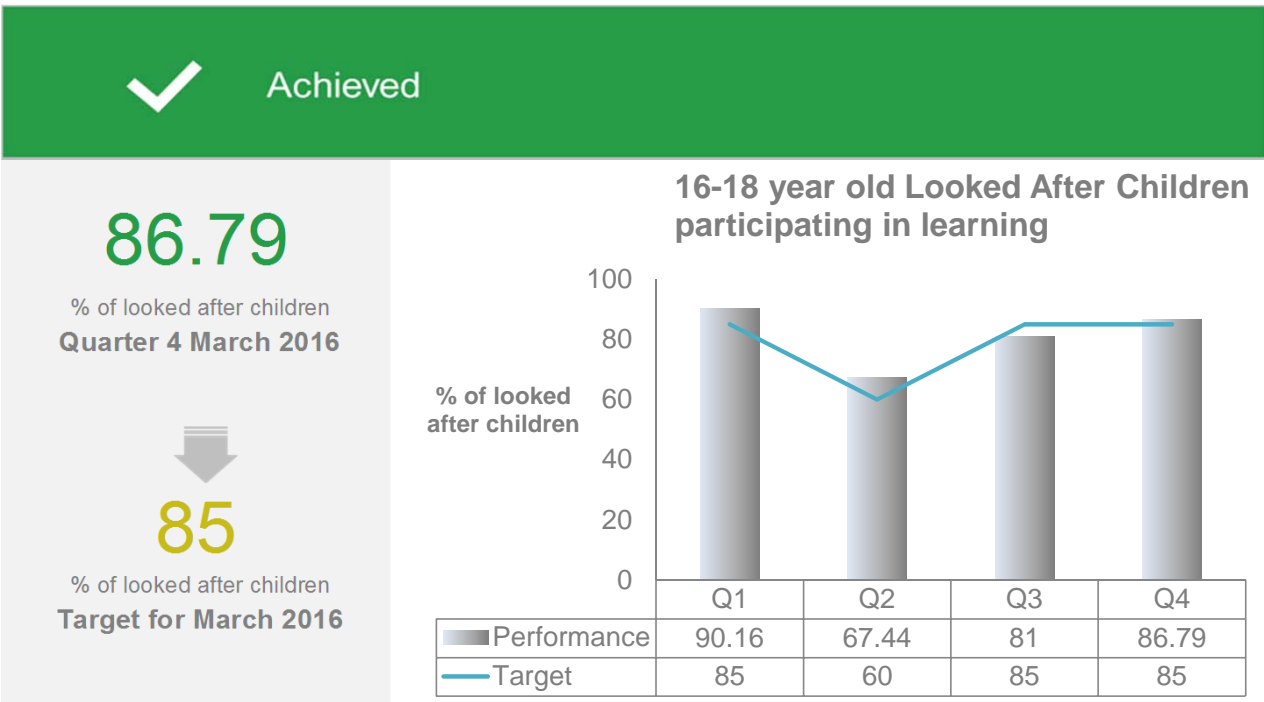
Young people are supported to reach their potential

16-18 year old Looked After Children participating in learning

This measures young people recorded as being Looked After Children at the end of the reporting period and will not take into consideration the length of time that they have been in local authority care. Numerator: Number of Looked After Children participating in learning at the end of the reporting period.

Denominator: Number of Looked After Children at the end of the reporting period.

The percentage is calculated as follows: Numerator divided by the denominator multiplied by 100.

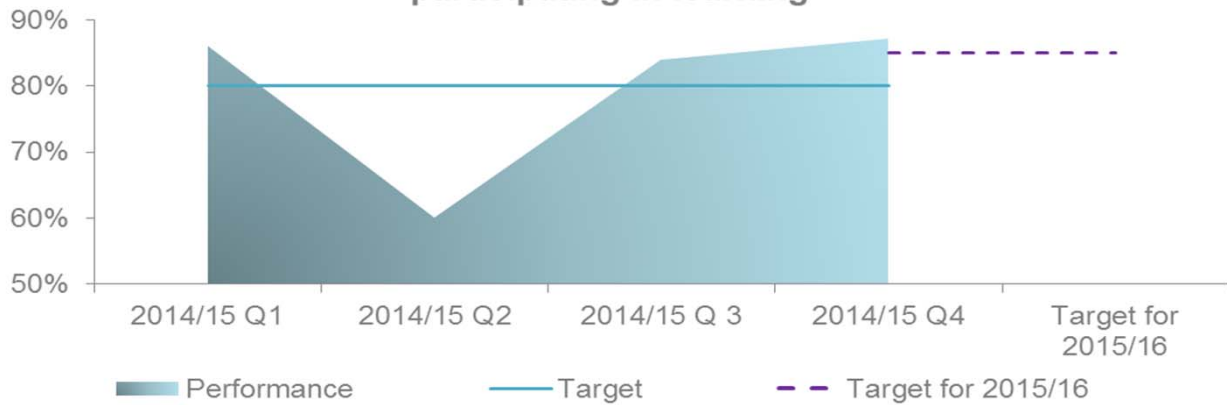


About the latest performance

The push for greater compliance has allowed the Virtual School to develop stronger links with schools, colleges and providers wherever our young people are placed. All our post -16 young people now have designated teachers in place wherever they attend. This has allowed for a more systematic approach to providing the appropriate support to our learners.

Further details

Percentage of 16-18 year olds in Local Authority care participating in learning



Measure Name	16-18 year old Looked After Children participating in learning								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Performance					86.0%	60.0%	84.0%	87.1%	
Target					80.0%	80.0%	80.0%	80.0%	85.0%

About the target

The 2015/16 target of 85% is an increase of by 5 percentage points on the 2014/15 target of 80%.

About the target range

The target range allows for 2 young people above the target and 5 young people below the target. Due to the small numbers in the cohort each person represents 1.25% and so the target range is 2.5% above and 6.25% below the 85% target.

About benchmarking

Benchmarking data is not available for this measure.



Health and Wellbeing is improved

Young people are supported to reach their potential

Care Leavers in suitable accommodation

A care leaver is a young person who reaches the age of 18 who had been in local authority care.
Numerator: Number of care leavers turning 19 years of age in the year who are living in accommodation deemed as "suitable".

Denominator: Number of care leavers turning 19 years of age in the year.

The percentage is calculated as follows: Numerator divided by the denominator multiplied by 100.



Achieved

92.6

%

Quarter 4 March 2016

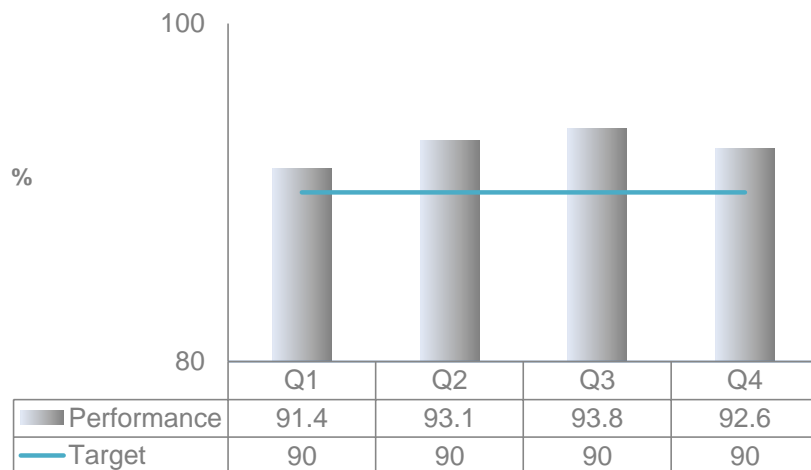


90.0

%

Target for March 2016

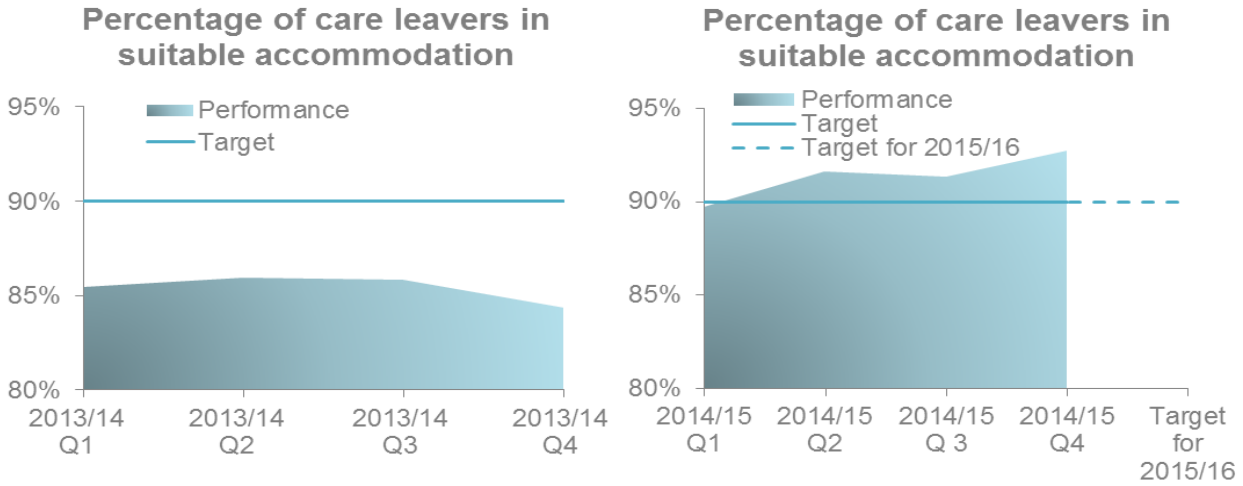
Care Leavers in suitable accommodation



About the latest performance

The performance continues to be positive. At year end there are 20 young people within the Leaving care service deemed to be in unsuitable accommodation. Of these 11 are in custody and 3 have returned to their parents. The leaving care service encourage the remaining young people to make different choices about their accommodation as part of their ongoing working relationship.

Further details



Measure Name	Care Leavers in suitable accommodation								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Performance	85.5%	86.0%	85.9%	84.4%	89.7%	91.6%	91.3%	92.7%	
Target	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%

About the target

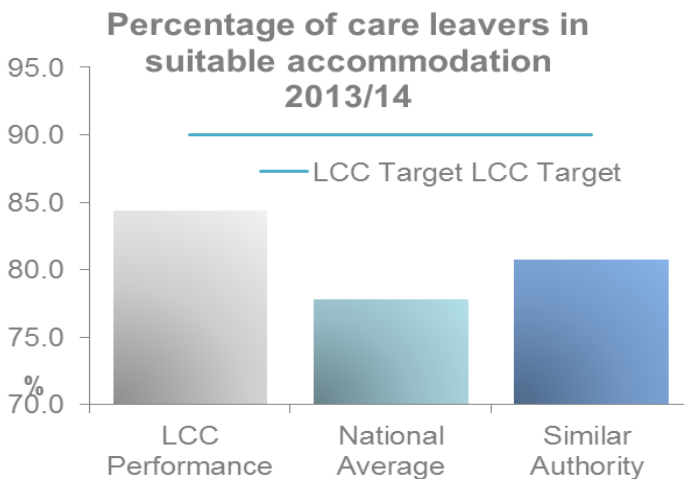
Target is to remain the same level as 2014/15 as this is above both national and similar authority average.

About the target range

The target range is between 86% and 98%. This will allow the performance to be set between the level achieved in 2013/14 and to accommodate an improvement on 2014/15 performance, whilst remaining above our statistical neighbours.

About benchmarking

We benchmark nationally and at similar authority level. Benchmarking data is sourced from the national LAIT (Local Authority Interactive Tool).



%	LCC Performance	National Average	Similar Authority	LCC Target
2013/14 Q4	84.4%	77.8%	80.8%	90.0%
2014/15 Q4				



Health and Wellbeing is improved

Enhanced quality of life and care for people with learning disability, autism and or mental illness

Adults with learning disabilities who live in their own home or with family

The measure shows the proportion of all adults with a learning disability who are known to the council, who are recorded as living in their own home or with their family.

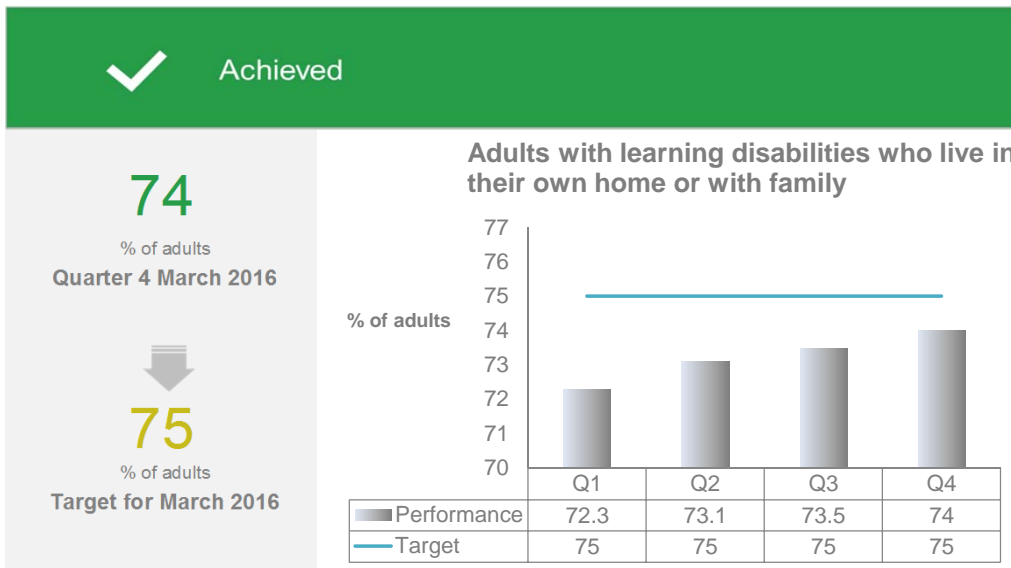
Individuals 'known to the council' are adults of working age with a learning disability who received long term support during the year.

'Living on their own or with family' is intended to describe arrangements where the individual has security of tenure in their usual accommodation, for instance, because they own the residence or are part of a household whose head holds such security.

Numerator: Of those adults who received long-term support with a primary support reason of learning disability, those who are recorded as living in their own home or with their family within the current financial year.

Denominator: Adults who received long-term support during the year with a primary support reason of learning disability.

The percentage is calculated as follows: Numerator divided by the denominator multiplied by 100.



About the latest performance

This measure was previously referred to as settled accommodation. All clients classed as 'unsettled' are in a residential or nursing care home and it is very difficult to move them back to the community. Despite not having the security of tenure in the care home, they are safe, and settled in their environment. The measure is intended to improve outcomes for adults with a learning disability by demonstrating the proportion in stable and appropriate accommodation. The nature of accommodation for people with a learning disability has a strong impact on their safety and overall quality of life and the risk of social exclusion. There has been a slow and steady improvement in the proportion of adults living at home or with family in the year. The only people now classed as 'unsettled' are in a care home setting, following the discharge of some people out of unsettled inpatient facilities. Also, a higher proportion of new clients in the year are living at home or with family with fewer admissions to residential care. Although the quarter 4 figure is lower than the target, it is within acceptable range.

Further details

This is a new measure for 2015-16 therefore historical data is not available

About the target

Targets are based on trends and CIPFA group averages. For a definition of CIPFA please see About Benchmarking.

About the target range

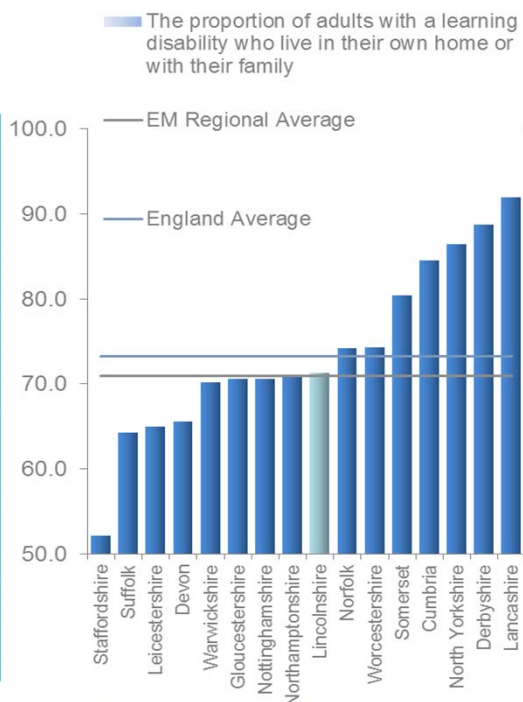
5% +/- . Based on tolerances used by Department of Health

About benchmarking

Lincolnshire County Council provides performance reports to the Chartered Institute of Public Finance and Accountancy (CIPFA) which facilitates a benchmarking services to enable Adult Social Care performance to be monitored against other local authorities. We benchmark against other Local Authorities within our CIPFA Group of 16 authorities.

Adults with learning disabilities who live in their own home or with family CIPFA Comparators 2014/15

	*Numerator	**Denominator	***Outcome
Staffordshire	890	1,705	52.2
Suffolk	1,110	1,730	64.3
Leicestershire	795	1,225	65.0
Devon	1,025	1,565	65.6
Warwickshire	770	1,095	70.2
Gloucestershire	915	1,295	70.6
Nottinghamshire	1,430	2,025	70.6
Northamptonshire	1,140	1,605	71.1
Lincolnshire	1,070	1,500	71.3
Norfolk	1,710	2,305	74.2
Worcestershire	950	1,275	74.3
Somerset	1,190	1,480	80.4
Cumbria	1,025	1,210	84.6
North Yorkshire	1,305	1,505	86.5
Derbyshire	1,690	1,900	88.8
Lancashire	2,670	2,900	92.0
EM Regional Average	34,975	49,240	71.0
England Average	91,080	124,230	73.3



*Number of working age (18-64) service users who received long-term support during the year with a primary support reason of learning disability support, who are living on their own or with their family

**Number of working age (18-64) service users who received long-term support during the year with a primary support reason of learning disability support

***Proportion of working age (18-64) service users who received long-term support during the year with a primary support reason of learning disability support, who are living on their own or with their family (%)



Health and Wellbeing is improved

Enhanced quality of life and care for people with learning disability, autism and or mental illness

Adults in contact with community mental health teams living independently

Proportion of adults in contact with secondary mental health services living independently, with or without support. (Section 75 arrangement with Health)



Achieved

57

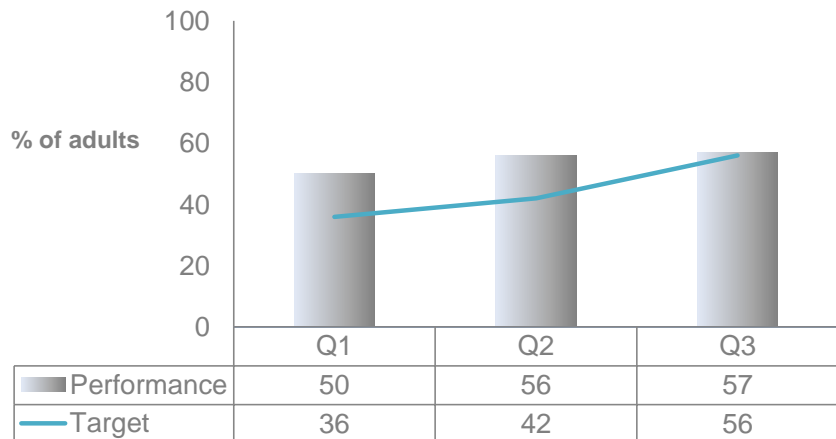
% of adults
Quarter 3 December
2016



56

% of adults
Target for December
2016

Adults in contact with community mental health teams living independently



About the latest performance

This measure is reported from the Mental Health and Learning Disabilities Data Set (MHLDDS). The latest data available at the time of the report is for November, which was provided by the Lincolnshire Partnership Foundation Trust. Almost double the number of people are reported as living independently compared to the previous year (30%), and this is a reflection of the improved data recording in the clinical system.

Further details

About the target

Targets are based on trends and CIPFA group averages. For a definition of CIPFA please see About Benchmarking.

About the target range

5% +/- . Based on tolerances used by Department of Health

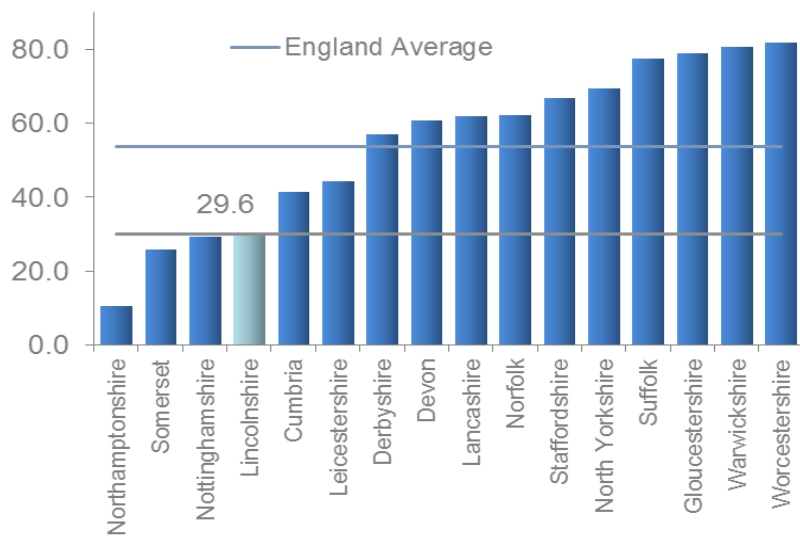
About benchmarking

Lincolnshire County Council provides performance reports to the Chartered Institute of Public Finance and Accountancy (CIPFA) which facilitates a benchmarking services to enable Adult Social Care performance to be monitored against other local authorities. We benchmark against other Local Authorities within our CIPFA Group of 16 authorities.

Adults in contact with community mental health teams living independently CIPFA Comparators 2014/15

■ The proportion of adults in contact with secondary mental health services living independently, with or without support
— EM Regional Average

	*Outcome
Northamptonshire	10.6
Somerset	26.0
Nottinghamshire	29.4
Lincolnshire	29.6
Cumbria	41.5
Leicestershire	44.5
Derbyshire	57.1
Devon	60.9
Lancashire	62.1
Norfolk	62.3
Staffordshire	66.8
North Yorkshire	69.6
Suffolk	77.4
Gloucestershire	79.1
Warwickshire	80.6
Worcestershire	81.8
EM Regional Average	33.5
England Average	59.7



*Proportion of working age adults (18-69) who are receiving secondary mental health services and who are on the Care Programme Approach (CPA) at the end of the month, who are recorded as living independently (with or without support) (%)



Health and Wellbeing is improved

People are supported to remain independent and at home

Permanent admissions to residential and nursing care homes aged 65+

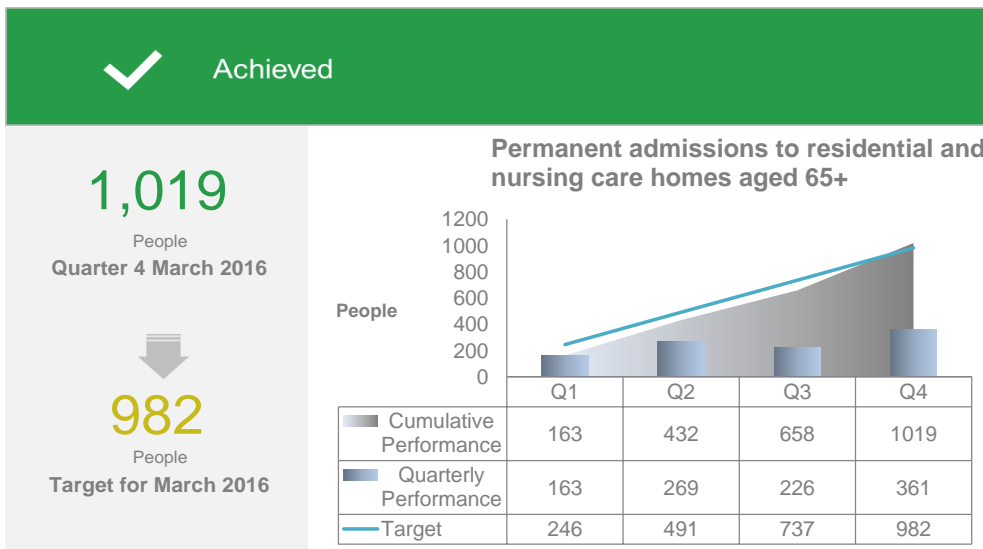
The number of admissions of older people to residential and nursing care homes relative to the population size (65+).

Numerator - The number of LCC funded/part funded permanent admissions of older people, aged 65+, to residential and nursing care during the year.

Denominator - Size of older people population (aged 65+) in Lincolnshire based on the Office of National Statistics mid-year population 2013 estimates.

The desired outcome is fewer permanent admissions to residential and nursing care homes (65+).

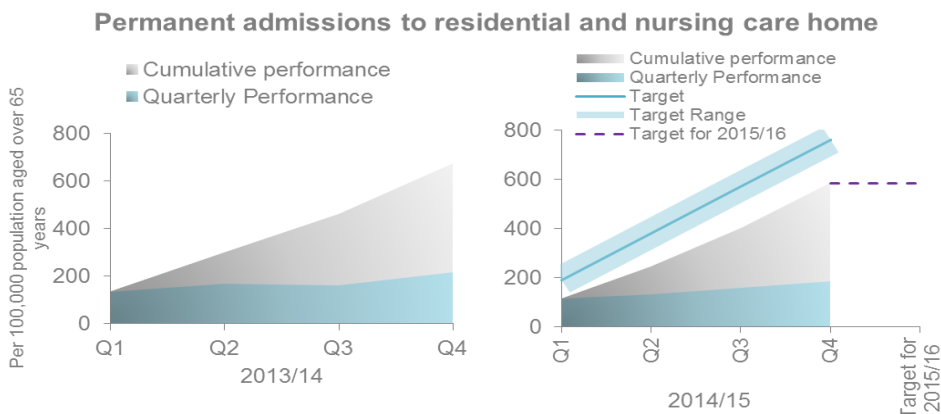
This is a Adult Social Care Outcomes Framework (ASCOF) 2a part 2 and reported in the Better Care Fund (BCF).



About the latest performance

The admission rate for the year is slightly above the target, but within the target range, so the target has been achieved.

Further details



Measure Name	Permanent admissions to residential and nursing care homes aged 65+								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Cumulative performance	132.1	299.8	459.7	674.3	115.0	243.8	401.4	585.1	
Quarterly Performance	132.1	167.7	159.9	214.6	115.0	128.8	157.6	183.7	
Target					189.8	379.5	569.3	759.0	582.9
Upper Range					227.7	417.4	607.2	796.9	
Lower range					151.8	341.6	531.3	721.1	

About the target

Targets are based on trends and CIPFA group averages. For a definition of CIPFA please see About Benchmarking.

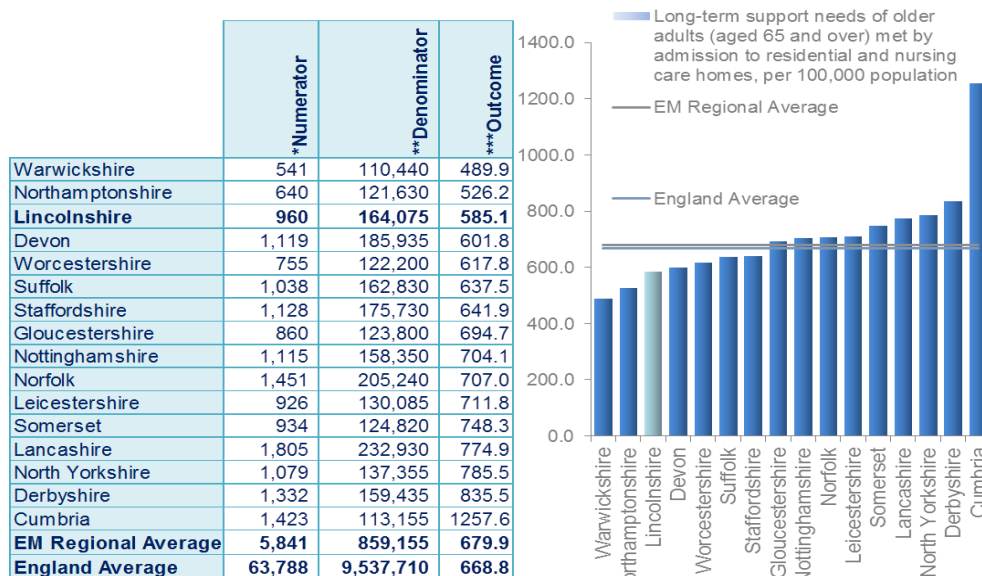
About the target range

5% +/- . Based on tolerances used by Department of Health

About benchmarking

Lincolnshire County Council provides performance reports to the Chartered Institute of Public Finance and Accountancy (CIPFA) which facilitates a benchmarking services to enable Adult Social Care performance to be monitored against other local authorities. We benchmark against other Local Authorities within our CIPFA Group of 16 authorities.

Permanent admissions to residential and nursing care homes aged 65+ CIPFA Comparators 2014/15



*The number of council-supported older adults (aged 65 and over) whose long-term support needs were met by a change of setting to residential and nursing care during the year (excluding transfers between residential and nursing care)

**Size of the older adult population (aged 65 and over) in the area

***Number of council-supported older adults (aged 65 and over) whose long-term support needs were met by admission to residential and nursing care homes, per 100,000 population



Businesses Are Supported to Grow

Jobs created as a result of the Council's support

Businesses supported by the Council

Number of businesses who receive direct support and advice from services the Council commission.



Achieved

779

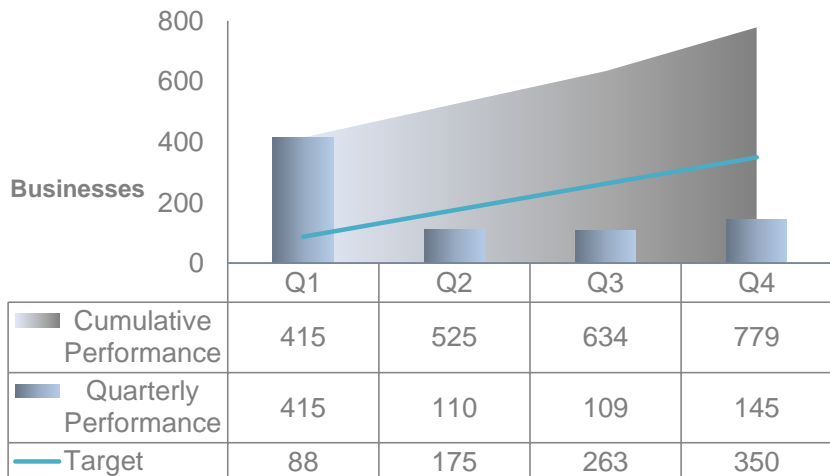
Businesses
Quarter 4 March 2016



350

Businesses
Target for March 2016

Businesses supported by the Council

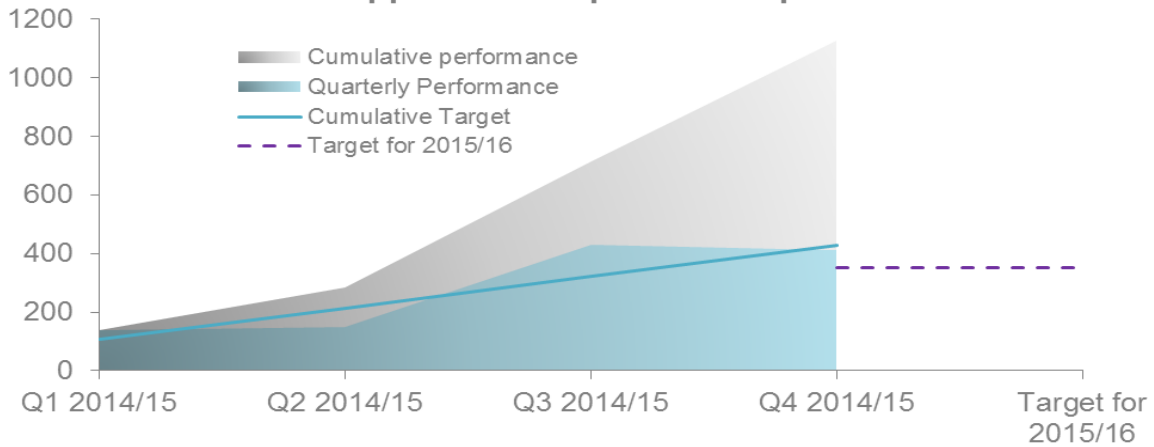


About the latest performance

We have substantially exceeded our target because we attracted additional funding during the year and were able to deliver extra courses and advice.

Further details

Businesses supported to improve their performance



Measure Name	Businesses supported by the Council								
	2013-14				2014-15				Target for 15/16
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Quarterly Performance					137	149	429	412	
Cumulative performance				894	137	286	715	1127	
Cumulative Target				407	107	215	322	429	350

About the target

The council commissions a series of programmes which help business leaders to grow their business. The businesses who receive support will grow creating jobs and other opportunities (for example, the supply chain).

About the target range

About benchmarking

This measure is local to Lincolnshire and therefore is not benchmarked against any other area.



Businesses Are Supported to Grow

Jobs created as a result of the Council's support

Qualifications achieved by adults

Number of qualifications achieved (Skills programmes, vocational training programmes, adult and community learning) through programme support by the council.



Achieved

978

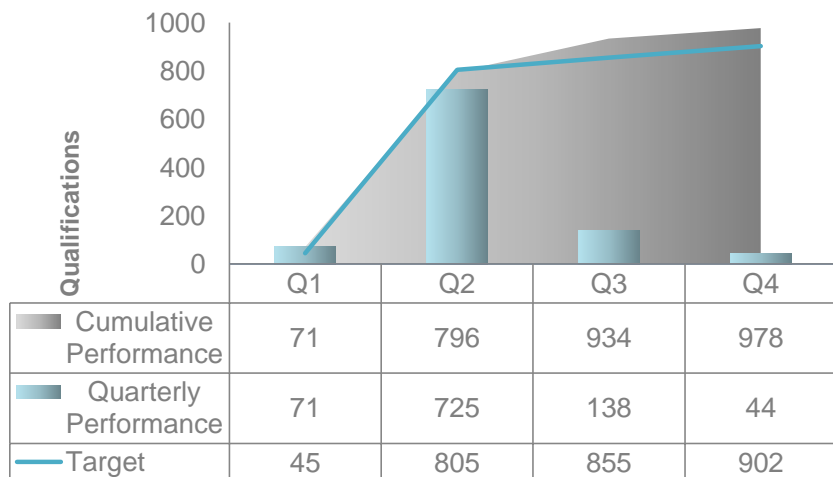
Qualifications
Quarter 4 March 2016



902

Qualifications
Target for March 2016

Qualifications achieved by adults



About the latest performance

The difference between the target and achieved figures relates to qualification accreditation which are currently being processed but are delayed. The majority of qualifications were achieved in the months July to September in line with the academic year.

Further details

This is a new measure for 2015-16 therefore historical data is not available

About the target

The council commissions a series of training schemes which help individuals to gain skills. These training schemes are focused on the skills that employers need. Employers can understand an individual's skills level by the qualification that they hold, hence the reason that we count the number of qualifications achieved.

About the target range

About benchmarking

This measure is local to Lincolnshire and therefore is not benchmarked against any other area.